



## RETURNS, REFUNDS, AND SUBSTITUTIONS POLICIES



ALL SALES ARE FINAL.



OUT OF STOCK ORDERS may either be substituted for like products or full Customer refund via PayPal.



PET SUPPLIES ordered and shipped directly from manufacturer, *Premier*, may be exchanged and substituted for like product if sizing is incorrect. Return shipping to *Premier* is at Customer's cost. If you're not satisfied with your purchase, you may return or exchange the product(s) in its original condition. A restocking fee as well as shipping or cleaning fees may apply. Customer Service can discuss that when you call 800-933-5595 to obtain your Return Authorization Number (RA#). Pet Coats are seasonable, non-returnable, and non-refundable.



GREYHOUND-THEMED APPAREL and other products produced by *Café Press* have a 30-day money back guarantee. Shipping charges are non-refundable. <http://www.cafepress.com/cp/info/help/returnrequest.aspx>